## **Commitment to Our Residents & Guests**

To prioritize the health and welfare of our residents, guests, and team members, we are temporarily halting all non-essential business operations within our communities and encouraging residents and guests to practice social distancing as recommended by the CDC.

Our offices will not be open for resident/guest interaction. Emergencies will be handled by phone or email.

We are committed to assisting individuals who are in the process of moving in, renting or purchasing a home, or leasing a site. Please contact our office by phone to request an appointment so we may assist you.

All of our pools and clubhouse/rental halls will be closed to avoid the congregation of individuals.

All other outdoor amenities will be available for resident and guest use at their personal discretion until otherwise ordered by government authorities. Please maintain social distancing protocols as recommended by the CDC (2-body length rule).

We are making difficult decisions and we ask that you do your part to safeguard your family, friends, neighbors, and yourselves.

## **Health & Safety Protocols**

We continue to implement a number of practices to support our commitment based upon guidance from health authorities and governmental agencies:

Real-time monitoring of information related to COVID-19

Ongoing training for team members

Adjustment of team schedules and working arrangements, where necessary, to support social distancing practices

## **How to Stay Informed**

For the most updated information and preventive protocols, please refer to the Centers for Disease Control and Prevention (CDC) or your local health authority.

State of Texas <a href="https://www.dshs.state.tx.us/coronavirus/">https://www.dshs.state.tx.us/coronavirus/</a>

Communities in San Angelo

https://www.cosatx.us/departments-services/health-services/coronavirus-covid-19

Communities in Brookshire https://www.co.waller.tx.us/page/EM.COVID-19